



## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**Monday, 4 September 2017 at 10.00 am**

**Guthlaxton Committee Room, County Hall, Glenfield**

### **Agenda**

1. Introductions.
2. Minutes of previous meeting. (Pages 3 - 8)
3. Matters arising.
4. Declarations of interest.
5. SCSB Performance Report Quarter 1 2017/18. (Pages 9 - 14)
6. LSCSB Updated Terms of Reference. (Pages 15 - 18)
7. Strategic Partnership Board Update.  
*A verbal update will be provided by Jane Moore – Assistant Director Education and Early Help, Leicestershire County Council.*
8. Leicestershire Police and Crime Commissioner Update.  
*A verbal update will be given by the Police and Crime Commissioner Lord Bach.*
9. Partner Change Update - Leicestershire Fire and Rescue Service. (Pages 19 - 24)
10. Leicestershire Policing Priorities and Police Strategic Assessment.  
*A presentation will be given by Jonathan White and Supt. Shane O'Neill.*
11. LSCSB Update: Anti-Social Behaviour Case Management. (Pages 25 - 26)



12. LSCSB Update: Domestic Abuse.

(Pages 27 - 32)

13. Other business.

14. Dates of future meetings.

Future meetings of Leicestershire Safer Communities Strategy Board will take place at 10:00am on the following dates:

- Friday 1 December 2017
- Friday 26 January 2018
- Friday 23 March 2018
- Friday 15 June 2018
- Friday 28 September 2018
- Friday 7 December 2018

Minutes of a meeting of the Leicestershire Safer Communities Strategy Board held at County Hall, Glenfield on Friday, 2 June 2017.

Present

Cllr I Ould CC – in the Chair

<u>Cllr. Kevin J. Loydall</u>	<u>Community Safety Partnership Strategy Group Chair - Oadby and Wigston Borough Council</u>
<u>Cllr. Jonathan Morgan</u>	<u>Community Safety Partnership Strategy Group Chair - Charnwood Borough Council</u>
<u>Cllr. Michael Rickman</u>	<u>Community Safety Partnership Strategy Group Chair - Harborough District Council</u>
<u>Cllr. Trevor Pendleton</u>	<u>Community Safety Partnership Strategy Group Chair - N. W. Leicestershire District Council</u>
<u>Jane Moore</u>	<u>Assistant Director Education and Early Help, Leicestershire County Council</u>
<u>Mina Bhavsar</u>	<u>Head of Adult Safeguarding (LLR CCG Hosted Safeguarding team) representing Ket Chudasama; Ast Director of Corporate Affairs (WLCCG)</u>

Officers

Gurjit Samra-Rai	Leicestershire County Council
Chris Thomas	Leicestershire County Council
Rik Basra	Leicestershire County Council
Mark Smith	Oadby and Wigston Borough Council
Thomas Day	Harborough District Council
Cllr Iain Hewson	Blaby District Council
Sarah Pennelli	Blaby District Council
Chris Traill	Charnwood Borough Council
Helene Sutliff	Leicestershire Fire and Rescue Service
Simon Westwood	Independent Chair of the Leicestershire and Rutland Local Safeguarding Children's Board
Mary Hall	Public Health
Carly Turner	Head of Leicestershire Youth Offending Service (Temporary)
Chris Brown	NW Leicestershire District Council

T/DI Deb Hubbard	IOM Inspector, Leicestershire Police
Supt Rich Ward	Leicestershire Police
	<u>Others</u>
Lord W Bach	Police and Crime Commissioner

Apologies for absence

Matt Cane	Leicestershire Fire and Rescue Service
Cllr Lee Breckon JP	Community Safety Partnership Strategy Group Chair – Blaby District Council
Cllr Malise Graham MBE	Community Safety Partnership Strategy Group Chair – Melton Borough Council
Chief Superintendent Andy Lee	Leicestershire Police
Cllr Chris Boothby	Community Safety Partnership Strategy Group Chair – Hinckley and Bosworth Borough Council

1. ELECTION OF CHAIRMAN.

It was proposed, seconded, and AGREED that Cllr Ould be elected Chairman of the Board for 2017/18.

Cllr I Ould CC in the Chair

2. ELECTION OF VICE-CHAIRMAN.

It was proposed, seconded, and AGREED that Mr T J Pendleton CC be elected Vice-Chairman of the Board for 2017/18.

3. INTRODUCTIONS

The Chairman welcomed everyone to the meeting and all those present introduced themselves.

4. MINUTES OF PREVIOUS MEETING.

The minutes of the meeting held on 23 February 2017 were taken as read and confirmed as a correct record.

The Chairman confirmed that he would write to Mr J T Orson JP, CC on behalf of the Board to thank him for his dedication and hard work during his time as Chairman of the Board.

5. MATTERS ARISING

There were none to note.

## 6. DECLARATIONS OF INTEREST

The Chairman invited members who wished to do so to declare any interests in respect of items on the agenda for the meeting.

No declarations were made.

## 7. LSCSB END OF YEAR: SAFER COMMUNITIES PERFORMANCE 2016/17 Q4

The Board considered a report from Rik Basra regarding Safer Communities' Performance 2016/17, Quarter 4. A copy of the report is filed with these minutes.

The Board discussed the information presented in Appendix 1. It was felt that some performance indicators required greater clarity. It was explained that some data anomalies occurred due to differing data collation timelines and sources. Rik would look at the data again to try and establish the cause.

A short discussion took place regarding the draft risk/harm model as a possible complimentary method of assessing performance. The PCC observed that it would be wise to view hard statistics with caution as not all crime related incidents are captured and recorded.

RESOLVED

- a) That the 2016/17 Q4 Performance information be noted.
- b) That the risk/harm matrix be considered as a complimentary performance reporting regime to give direction regarding further development or discontinuance as a draft concept.

## 8. LSCSB UPDATE: INTEGRATED OFFENDER MANAGEMENT (IOM)

The Board considered a report from T/DI Deb Hubbard, IOM Inspector, Leicestershire Police. A copy of the report is filed with these minutes.

The Board were informed that upon release from prison offenders were assessed and managed according to risk of reoffending and impact on others in the community. Support was available to all offenders from the Offender Manager ensuring individual needs were addressed at the earliest opportunity to help prevent subjects re-entering the criminal justice system.

RESOLVED

That the contents of the report be noted.

## 9. LSCSB UPDATE: YOUTH OFFENDING SERVICE

The Board received a report from Carly Turner, Head of Leicestershire Youth Offending Service (Temporary). A copy of the report is filed with these minutes.

The Board were grateful for the information provided and recognised the sustained reductions in youth reoffending rates and the importance of early intervention.

Helene Sutliff, Leicestershire Fire and Rescue Service informed the Board regarding the assignment of a designated link worker to liaise with youths and staff in private residential care settings housing 'high risk' residents.

The Board were made aware of the challenges surrounding children in care and the difficulties encountered trying to find suitable foster care in the right location for the children.

The Board were informed of a Youth Offending Service Event designed to raise awareness of the work of the service scheduled for 14 June to be held in the Council Chambers, County Hall.

RESOLVED

That the Board noted the contents of the report in relation to the achievements and challenges of the YOS and the development work being undertaken with partners.

#### 10. LSCSB UPDATE: DCLG COMPLEX NEED REFUGE SERVICE PROVISION

The Board received a report from Gurjit Samra-Rai, Community Safety Manager, Leicestershire County Council. A copy of the report is filed with these minutes.

The Board acknowledged the effects of domestic abuse/violence against women but recognised men could also become victims of abuse although the availability of suitable support was more limited. Gurjit confirmed the subject had been robustly discussed through the Domestic Violence Delivery Group.

RESOLVED

That the contents of the report be noted.

#### 11. LSCSB UPDATE: PREVENT

The Board received a further report from Gurjit Samra-Rai. A copy of the report is filed with these minutes.

The Board discussed the good work done by 'Alter Ego' within schools and communities across the County. It was recognised that their drama productions provided a good opportunity to open discussions between parents and children. Gurjit confirmed further sessions would be run in September/October 2017 and be held at Leicestershire County Council. Dates would be confirmed in due course.

RESOLVED

That the contents of the report be noted.

#### 12. HEALTH AND WELLBEING COMMUNITY SAFETY NEEDS ASSESSMENT

A verbal update was provided to the Board by Mary Hall, Leicestershire County Council.

Mary informed the Board that data gathered through the Community Safety Needs Assessment would be presented at an event scheduled for 14 September 2017. A draft report of the findings from the Assessment would be circulated to key partners in August.

## RESOLVED

That the information now provided be noted.

13. LEICESTERSHIRE AND RUTLAND LOCAL SAFEGUARDING CHILDREN'S BOARD (LSCB) AND SAFEGUARDING ADULTS BOARDS (SAB) BUSINESS PLAN 2017/18

The Board received a report by Simon Westwood, Independent Chair of the Leicestershire and Rutland LSCB and SAB. A copy of the report is filed with these minutes.

The Board were informed that the aim going forward would be to ensure good working relationships with clear guidelines on strategic governance. A report was to be produced towards the end of June 2017 to consider areas of work and how it would be best managed.

The Board discussed the abolition of LSCBs in their current form and considered what future safeguarding arrangements would be put in place. A consultation on new guidance would take place over the Autumn resulting in the final document being ready in January 2018 and rolled out in stages between the period April 2018 to March 2019.

## RESOLVED

- a) That the priorities of the Leicestershire and Rutland Safeguarding Adults and Children Boards be welcomed and supported;
- b) That the Board continue to develop closer working with the Leicestershire and Rutland Safeguarding Adults and Children Boards.

14. OTHER BUSINESS

There was no further business to note.

15. DATE OF THE NEXT MEETING

It was agreed that the next meeting of the Board would take place on 4 September 2017 at 10.00 am.

10.00 - 11.40 am  
02 June 2017

CHAIRMAN

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## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**4 SEPTEMBER 2017**

### **LSCSB PERFORMANCE REPORT QUARTER 1 2017/18**

#### **Introduction**

1. The purpose of this report is to update the Leicestershire Safer Communities Strategy Board on the Safer Communities performance for 2017/18 Q1. The Safer Communities dashboard is shown at Appendix 1.
2. The dashboard shows performance of each outcome and includes rolling 12 months trend data. Collated comparative data is also included showing most similar group (MSG) ranking and, more locally, charts showing how district councils compare with each other.

#### **Overall Performance Summary**

3. Where data updates are available most performance indicators remain stable; however there is a downward trend across crime reduction performance categories as detailed at paragraphs 8-11 below.
4. Changes to the Community Based Survey (CBS) have necessitated utilising a new Anti-Social Behaviour (ASB) performance indicator. In brief the new indicator shows public perceptions regarding ASB levels are presenting an adverse trend as detailed at paragraph 18.
5. Hate incident reporting, which initially fell short of target in early 2016/17, recovered with an 18% increase compared to the previous 12 months. Reporting numbers, however, are small; Q1 shows 0.78 incidents per 1000 population which is an upward reporting trend.
6. Performance with regard to each priority is outlined below.

#### **Ongoing Reductions in Crime**

7. Domestic Burglary rates had increased by 11% compared with previous year with rates higher than the regional average. However, direct annual comparisons are misleading... in May 2017 burglary dwelling classification changed to incorporate structures within the curtilage of a dwelling such as sheds, out-buildings and garages. As a consequence of the change it was anticipated burglary dwelling rates would rise making annual comparisons problematic in the current year. Q1 shows a rate of 3.12 burglaries per 1000 population; a slight improvement of the negative trend.

8. Vehicle crime last year had increased by 10% in line with the regional average. Q1 shows an upward trajectory with 8.08 offences per 1000 population. This is a 25% increase compared to the same period last year.
9. The violence with injury rates in 2016/17 increased by 33% compared with the previous 12 months. To add context, this equates to 3.93 offences per thousand, which is below the regional average of 7.0 per 1000 population. The upward trend has continued in Q1 with 4.05 offences per 1000 population.
10. In summary, reported crimes in Leicestershire County in 2016/17 showed an increasing trend with a year on year increase of 9%. Q1 has continued the upward trend with a current overall rate running at 53.98 crimes per 1000 population. This is below the regional average of 65.12.

### **Reducing Re-offending**

11. Integrated Offender Management (IOM) data monitors the Leicester, Leicestershire and Rutland wide overall reoffending rate amongst a representative cohort of offenders (163); separate county figures are no longer produced. The percentage reduction in reoffending has shown a slight improvement with the 2014/15 figure sitting at 40%, a 2015/16 figure of 41% and current rolling 12 month figure of 42.8% reduction.
12. The additional two dashboard indicators in relation to reducing re-offending are produced in arrears and remain unchanged from the previous report. The figures are extremely positive.
13. With regard to the number of first time entrants (FTE) into the criminal justice system aged 10-17, there were 126 FTE in 2016/17 compared to 124 FTE in 2015/16; a 1.61% increase which in itself is not statistically significant. This is still much lower than the 2014/15 baseline figure of 190 entrants and thus warrants the green 'RAG' rating as a consequence.
14. Data pertinent to young people's re-offending has continued to be positive. Reoffending rates in 2015/16 were at 0.82 offences per offender. 2016/17 continues the improvement on previous excellent results with April-Dec tracking results showing 0.58 offences per offender.

### **Repeat Victimisation and Vulnerable Victims**

15. Repeat Multi Agency Risk Assessment Conference (MARAC) referrals for 2016/17 are 30%. This is an increase of 2% on the previous financial year and is within the SafeLives recommended threshold of between 28% and 40%.
16. Comparative figures for referrals to domestic abuse support services are problematic, chiefly due to the change in service providers but also as a result of additional district based services. In 2016/17 there were 1174 referrals to United Against Violence and Abuse (UAVA), 287 referrals to Hinckley and Bosworth Borough Council & Blaby support services and 150 referrals to the

Living Without Abuse (LWA) lottery funded outreach services, making a total 1611 referrals.

### **Anti-Social Behaviour (ASB) & Satisfaction**

17. In 2017/18 the Community Based Survey (CBS) was recommissioned with a new question set agreed. The two questions “% of people stating that they have been a victim of anti-social behaviour in the past year” and “% of people stating that they feel that the police and other local public services are successfully dealing with ASB and crime in their local area” are no longer asked in the survey. It is proposed another question in the CBS survey be used to assess perceptions of ASB going forward: % of people that agree ASB has decreased or stayed the same.
18. In relation to the above question, the Q1 figure shows that 80.27% of respondents agreed that ASB had decreased or remained the same. This value is down 11% on the comparable value in Q1 2016/17. The established quarter response to this question is usually between 92% and 98%, which shows a marked decrease for the current quarter.

### **Preventing terrorism and radicalisation**

19. Reported hate incidents had previously shown a sustained overall downward trend with a 2015-16 figure of 0.58 reports per thousand. However, recent figures show a very slight improvement with a 2016/17 rolling figure of 0.66 reports. To add context, reporting numbers are small and as such small changes disproportionately affect the overall trend data. Q1 trend data shows 0.78 reports per thousand population.

### **Recommendations**

20. That the Board notes the 2017/18 Q1 performance information.

### **Officers to Contact**

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Community Safety Coordinator  
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# Appendix 1 - Safer Communities Performance Dashboard Quarter 1, 2017/18

Outcomes	Overall Progress RAG	Supporting Indicators	Year end (2016-17)	Current Year Q1 rolling 12month (2017-18)	Current Direction of Travel	Progress	Nearest Neighbour Comparison	County Comparison	District Comparison
Ongoing reductions in crime	A	Total Crime rate (per 1,000 population)	51.61	53.98	↓	A	4/9	Top	
		Domestic Burglary rate (per 1,000 population)	3.91	3.12	→	A	5/9	Above Average	
		Vehicle Crime rate (per 1,000 population)	7.29	8.08	↓	A	6/9	Average	
		Violence with Injury rate (per 1,000 population)	3.93	4.15	↓	A	2/9	Top	
Reduce offending and re-offending	G	% Reduction in offending by IOM & PPO Offenders	41%	42.8%	→	G	-	-	
		Rate of re-offending by young offenders (local data)	0.82	0.58 <small>(April-Dec)</small>	↑	G	-	-	
		Number of first time entrants to the criminal justice system aged 10 - 17	124	126	↑	G	Top		
Protect and support the most vulnerable in communities	G	% of domestic violence cases reviewed at MARAC that are repeat incidents	28% <small>Apr-Mar 15/16</small>	30% <small>Apr-Mar 16/17</small>	↑	G	-	-	
		Number of referrals to domestic abuse support services (adults). From December 2015 includes sexual violence referrals.	2003* <small>Apr-Mar 15/16</small>	1611** <small>Apr-Mar 16/17</small>	↑	G	-	-	
Continue to reduce anti-social behaviour	G	NEW - % of people that agree ASB has decreased or stayed the same.	93.9%	88.1%	↓	A	-	-	
Prevent people from being drawn into terrorism with a focus on working in partnership to reduce the risk of radicalisation	A	Reported hate incidents (per 1,000 population)	0.66	0.78	↑	G	-	-	

\* The figure provided includes an estimated number (227) of supports for HBBC stand-alone DA services based on 2013-15 performance. Figures provided relate to 2015/16, not a 12 month rolling figure. Figures exclude callers to the domestic abuse helpline and children referred for specialist domestic abuse support

\*\*Includes UAVA referrals (1174), HBBC & Blaby support services (287), LWA lottery funded outreach services(150).

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## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**4 SEPTEMBER 2017**

### **LSCSB UPDATED TERMS OF REFERENCE**

#### **Background**

1. The Terms of Reference (TOR) for the Leicestershire Safer Communities Strategy Board were last updated March 2011. The purpose of this paper is to present the Board with an updated and refreshed version for consideration (see Appendix 1).

#### **Notable Developments**

2. The content has been streamlined and more specifically, reference to named individuals has been removed to eliminate the need for amendments attributable purely to changes in membership.

#### **Recommendations for the Board**

3. The Board note the content of this report and
4. The Board approves the re-drafted TOR.

#### **Officers to Contact**

Rik Basra  
Community Safety Coordinator  
Tel: 0116 3050619  
E-mail: [rik.basra@leics.gov.uk](mailto:rik.basra@leics.gov.uk)

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

### **Terms of Reference and Membership**

#### **1. Purpose**

The Leicestershire Safer Communities Strategy Board (LSCSB) will oversee and coordinate the implementation and delivery of Leicestershire community safety priorities including coordination of the Police and Crime Plan.

The priorities include, reducing re-offending and substance-related crime and disorder, protecting those considered to be most vulnerable in the community, reducing anti-social behaviour and increasing public confidence in local crime and disorder services.

The board will lead the strategic approach to Safer Communities in Leicestershire County and encourage agencies and partnerships to work jointly and collaboratively. The board will also where appropriate encourage sharing of resources, in order to deliver Safer Communities common priorities and statutory responsibilities/duties, for example in relation to Domestic Homicide Reviews (DHR's) and 'PREVENT'.

#### **2. Role and Responsibilities**

- To provide strategic leadership in delivering Safer Communities priorities across Leicestershire.
- To develop joint approaches to community safety and encourage collaborative working across agencies and partnerships in Leicestershire.
- To facilitate greater alignment between Community Safety Partnerships and other bodies and structures with community safety responsibilities, including the work of the Substance Misuse Board Safeguarding Board and Health & Well-being Board.

#### **3. Membership of the Board**

The Board comprises representatives from the County Council, each of the seven District Community Safety Partnerships, the OPCC, the Leicestershire Police Local Policing Directorate, Leicestershire County and Rutland PCT, the Probation Trust and Combined Fire Authority.

Current membership of the Leicestershire Safer Communities Strategy Board (the Board) is attached at Appendix 'A'.



#### **4. Substitute Members**

Substitute members may be nominated as follows, for -

The County Council's Cabinet Lead Member, another elected member from that Authority.

The CSP Strategy Groups - any other member of that CSP Strategy Group (not necessarily an elected member).

Leicestershire Police, any other appropriate officer.

Leicestershire Fire and Rescue Service, any other member of that authority.

The Providers of Probation Services, any other appropriate officer.

The Leicestershire CCGs, any other appropriate officer.

The Substance Misuse Board Chairman, any other member of that Board.

The County Council Assistant Director Education and Early Help, any other appropriate officer.

#### **5. Operational Arrangements**

The Board will meet at least quarterly.

The Board will elect a Chairman and Vice-Chairman annually.

The quorum for meetings of the Board will be a minimum of 6 members, this to include representatives from a minimum of 3 different partner agencies.

The Board may co-opt additional members when required in order to help progress specific areas of work.

The work of the Board will be supported by a Senior Officer Group and secretariat support will be provided by Leicestershire County Council's Democratic Services section.

#### **6. Voting by the Board**

In accordance with the Crime and Disorder (Formulation and Implementation of Strategy) Regulations 2007 (as amended in 2011) voting on Community Safety Agreement is limited to the responsible authorities as identified in Section 5 of the Crime and Disorder Act 1998, who are represented on the Board.

These representatives are identified by an asterisk in the Table at Appendix 'A'. On all other matters all members of the Board are entitled to vote.

## 7. Senior Officer Group

The Senior Officer Group (SOG) will -

- support the work of Board, as outlined in the above Terms of Reference
- develop the agenda and prepare papers for all Board meetings
- take forward actions from Board meetings

## LSCSB Membership

### Representing

Leicestershire County Council Cabinet Lead Member\*

Community Safety Partnerships (1 elected member representative per district area)

Blaby\*

Charnwood\*

Harborough\*

Hinckley and Bosworth\*

Melton\*

North West Leicestershire\*

Oadby and Wigston\*

Rutland CC

Leicestershire Police \*

Police & Crime Commissioner

Leics. Fire & Rescue Service

The Fire Authority\*

West Leicestershire CCG & East Leicestershire CCG

Providers of Probation Services – National Probation Service & Community Rehabilitation Company

Public Health

County Council Assistant Director, Education and Early Help \*

*\*members entitled to vote on the Community Safety Agreement (see 'Voting by the Board' at section 6)*

## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**4 SEPTEMBER 2017**

### **PARTNER CHANGE UPDATE: LEICESTERSHIRE FIRE AND RESCUE SERVICE**

#### **Background**

1. Leicestershire Fire and Rescue Service (LFRS) is working towards their vision for 2020, of 'a proud and inspirational fire and rescue service'. Its core purpose, or its mission statement, is 'protecting our communities'.

They have 6 priority areas, and each one has a strategic aim as follows:

<b>Priority area</b>	<b>Aim. By 2020 we want to achieve:</b>
<b>Response</b>	A modern, safe and effective response to emergencies
<b>Community Safety</b>	Improved safety for our communities
<b>Finance</b>	Making the most of financial resources
<b>People</b>	Staff are skilled, equipped and motivated to deliver our vision
<b>Governance</b>	Effective governance and openness to the community
<b>Working Together</b>	A better service through working together

#### **Notable Developments and Challenges:**

##### **Past Year**

##### **“The Blues” Project:**

2. The “Braunstone Blues” project began in 2015 and is scheduled to end in 2018. This is a multi-agency team (Fire, Police, Ambulance) established with the aim of reducing demand on the 999 services.

Braunstone was chosen as this was the area of Leicester, Leicestershire and Rutland (LLR) with the highest demand on all three 999 services.

The project aim has developed as the team has developed and got to know the community and its need and is now also focused on improving the health and wellbeing of the residents of Braunstone alongside strategies to manage 999 demand.

3. The team have several tools to assist them in meeting their goal, these include;
  - i. Healthy, Safe and Secure visits; any member of the team, irrespective of 999 service they represent, is able to give advice and education on matters usually pertaining to another partner.
  - ii. Life Skills Programme; taken from an academic study and programme developed in Mexico City. The programme aims to empower individuals to take responsibility for their life choices.
  - iii. Events; working closely with organisations already established within the area and developing new, innovative events where appropriate e.g. fishing clubs, sports activities, bingo, community cinema, breakfast clubs. All of which have the collective aim to increase trust in the team, improve the health and wellbeing of residents and manage 999 demand.
  - iv. Embedded in community; the Blues team has worked hard to understand and become part of the community of Braunstone. The team do not take over from organisations and charities already established in the area, they work to align with and complement their work.
  - v. Data sharing progression; this has been a major challenge. Asking organisations to share address level data on high service users and those that may benefit from the work of the team has been difficult. However, as the team have developed and become more joined up as partners, many of the barriers for sharing data have been removed. There is further work to do to make this further improved.
4. Next Steps; how and whether we apply learning from this project to extend, expand and mainstream the work across more areas of LLR.

#### **Road Safety:**

5. The road safety team delivers input to Year 11 and above students in LLR to help reduce instances of collision, injury and/or death where young people are involved. This project utilises a nationally recognised syllabus combined with an innovative and award winning virtual reality package. This year the team has directly reached over 14000 students.

**Biker Down:**

6. The Biker Down project aims to educate motorcyclists in first aid and scene management. It is part of a national project and in LLR has educated over 120 riders this year with plans for another 12 courses over the next 12 months.

**High Rise Building Safety:**

7. Following the tragic fire in Grenfell Towers, LFRS has developed and implemented a 3 stage programme to inspect all of LLRs high rise buildings and offer reassurance and education to their residents. Work is completed based upon a risk assessment process, identifying buildings of a similar design to Grenfell, those that have a history of fire safety issues and those that partner agencies identify. Throughout this work, LFRS has worked closely with local authority building control officers and emergency planners. The three stages are:

Stage 1; all buildings of 8 floors and over (62 buildings) were visited by a specialist Fire Safety Officer and operational crews attended the buildings to offer advice and education (this included advise of “stay put” policies, actions in the event of fire and reassurance as to the safety of high rise buildings).

Stage 2; all buildings of 5 and 6 floors (115 buildings) are in the process of being visited by a specialist Fire Safety Officer and operational crews attended the buildings to offer advice and education

Stage 3; provide advice and reassurance to all residents of buildings of 4 floors.

8. This work continues is in addition to our standard fire protection work which is based on a risk assessed audit programme.

**Home Fire Safety Checks:**

9. In 2016/17 we worked to target our Home Fire Safety Checks (HFSCs) more efficiently to those most at risk. We created a new online partnership referral form and risk matrix, and in some localities we have extended HFSCs to ‘Healthy Safe and Secure’ visits when we look at a wider range of vulnerabilities and risks. We have led on advice about assessing risks related to hoarding. In cases of Domestic Violence, we worked with the police and other agencies, to offer a service to make the victim safer in their home through the fitting of smoke alarms, letterbox security devices, window alarms and tailored advice regarding security and fire safety. We also worked with a psychologist to support delivery of an intervention programme for adult arsonists within a residential mental health setting.
10. HFSCs are delivered primarily by operational fire crews but for those most vulnerable members of the public the service is delivered by a highly trained Community Safety Education team.
11. The support of our partners is key to identifying those that may be vulnerable to fire and referring them to LFRS for a Home Fire Safety Check.

**Schools safety education:**

12. We have continued to deliver our schools programme, which involves annual visits to every primary school in Leicester, Leicestershire and Rutland, as well as seconding a full-time post to Warning Zone. We have also maintained our targeted “Firecare” service for children and young people who set fires.

**Fire Cadets:**

13. We provide youth services to help fill the void in youth provision within LLR and help reduce ASB. Following the success of the two Cadet groups in the City we have opened a joint Emergency Services Cadets group in Market Harborough, and we are also delivering a targeted youth course in North West Leicestershire.
14. LFRS is keen to expand its Cadet programme across further areas of the County, as a public service we do not qualify for most external grants, so support and contributions from districts are always welcome.

**Coming Year**

15. Extension, expansion and mainstreaming of the Braunstone Blues approach if desired by the Strategic Partnership Board (SPB).
16. Road Safety – an aspiration would be to extend the prevention through education element of this work, supportive of the physical measures such as safety cameras and hard road safety features. Expand Biker Down and work more closely with national partners to lead on, develop and share truly innovative education products that embrace developing virtual reality (VR) technology.
17. Work to improve data sharing arrangements across all partners to ensure every contact with a resident of LLR matters, with particular focus on those that are considered vulnerable, by any partner.

**Key issues for partnership working or affecting partners**

18. The Braunstone Blues work closely within communities with high demand service users. Expansion of the project should reduce demand across all partners and improve the lives of the residents in those communities. Areas the team aim to improve are; fire safety in the home, security of the home and vehicles, doorstep fraud, ASB, social isolation, food poverty, health and wellbeing, slips, trips and falls and appropriate use of public services.

It is hoped partners will support an expansion of the project across other areas of LLR.

19. Our road safety team are at the forefront of delivering an innovative approach to road safety education. LFRS is a leader in the country in the use of virtual reality to deliver the safety messages to young drivers.

In the coming year LFRS would like to be an active member of the Road Safety Partnership, able to influence the physical makeup of the counties' roads.

20. Data sharing is key to ensure all agencies are aware of the specific needs and vulnerabilities of those members of the communities any agency has contact with. LFRS has seconded a member of staff into the Integrated Vulnerability Management Initiative (IVMI) within Leicestershire Police to help access and share data more effectively.

### **Recommendations for the Board**

21. The Board note the content of the report.

#### **Officer to contact:**

Matt Cane

Leicestershire Fire and Rescue Service

Tel: 07800 709815

Email: [matthew.cane@lfrs.org](mailto:matthew.cane@lfrs.org)

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## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**4 SEPTEMBER 2017**

### **LSCSB UPDATE: ANTI-SOCIAL BEHAVIOUR CASE MANAGEMENT**

#### **Background**

1. This report provides an update regarding current and planned developments in the management of Anti-Social Behaviour (ASB) across Leicester, Leicestershire and Rutland (LLR). A review of ASB case management was conducted in 2016 with requisite recommendations and actions progressed through the ASB Delivery Group. The outcome will be a more consistent approach to ASB case management across LLR.

#### **Notable developments and challenges:**

2. In response to the review, actions were assessed as short, medium and long term. Amongst these were actions for local implementation and others that had cross-cutting implications.
3. Key pieces of work to date have included;
  - Finalising the ASB Incremental Approach document (tiered approach to managing ASB and guidance on ASB processes and legislation) for use by practitioners across LLR.
  - Standardising ASB call handling scripts.
  - Reviewing and standardising documentation including the victim voice in Acceptable Behaviour Contracts.
  - Reviewing what is/isn't recorded on the partnership ASB case management system Sentinel,
  - Training needs around the Incremental Approach, identified from practitioner feedback

#### **Further work in the coming year**

4. A comprehensive programme of ASB training is planned; the aim is to give a wide-ranging overview of the tools available to manage ASB, aid consistency and in-turn support the Incremental Approach.
5. The training is being delivered to all front line neighbourhood policing teams and has been offered to all local authorities across LLR for anyone managing ASB cases. The training will cover both pre and post court elements of the Incremental Approach and will be delivered by Leicestershire County Council's Community Safety Team alongside colleagues from the Youth Offending Service, Leicestershire Police and East Midlands Police Legal Services.

6. The training will be used to consolidate much of the post review work-streams being undertaken 'behind the scenes' such as new or updated processes and re-designed and agreed documentation.
7. Also timed to coincide with the training programme is the re-launch of an updated version of the Incremental Approach. This has been drafted and sent to partners for comment with a reviewed set of pro-forma letters and paperwork relevant to the process.

### **Key issues for partnership working or affecting partners**

8. The aim ultimately is to ensure that partners across LLR are managing ASB consistently and proportionately and in-turn providing victims and perpetrators with the same level of service, irrespective of where they live.
9. Eight training sessions are planned and partners are encouraged to support them by ensuring anyone managing ASB within their organisation/ authority are given time to attend. Sessions available on the following dates with two sessions each day, 9am – 12pm or 1pm – 4pm:
  - 8<sup>th</sup> September 2017
  - 22<sup>nd</sup> September 2017
  - 25<sup>th</sup> September 2017
  - 2<sup>nd</sup> October 2017

### **Conclusion**

10. The training programme and the accompanying relaunch of the Incremental Approach are a significant part in an Action Plan to address issues raised in the ASB Case Management Review. It is important to note however, that they do not sit in isolation but form part of an ongoing programme of work.
11. ASB practitioners under the auspices of the ASB Delivery Group have assisted to manage and prioritise post review actions and further pieces of work are planned to both reinforce and supplement current work-streams and will be reported to the board as appropriate.

### **Recommendations for the Board**

12. The Board note the contents of this report.

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## **LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD**

**4 SEPTEMBER 2017**

### **LSCSB UPDATE: DOMESTIC ABUSE**

#### **Background**

1. The purpose of this report is to provide an update on developments, challenges and opportunities regarding partnership domestic abuse and sexual violence projects and commissions. This will encompass the United Against Violence and Abuse (UAVA) specialist domestic abuse and sexual violence contract, as well as other projects and funding streams overseen by the Leicester, Leicestershire and Rutland (LLR) Joint Commissioning and Assurance Board (JCAB).

#### **Introduction**

2. In December 2016, the first LLR commissioned Specialist Domestic Abuse and Sexual Violence Service was launched. The service supports *primary* victims aged 13 and over.
3. The UAVA contract is funded by Leicester, Leicestershire and Rutland Local Authorities, in partnership with the Office of the Police and Crime Commissioner. Contract management is fulfilled by Leicester City Council whilst partnership oversight is maintained via the JCAB, attended on a quarterly basis by representatives from each of the Commissioning Partners.
4. The JCAB function ensures that:
  - a. all Commissioners are afforded suitable access to information about the contract (including issues as they arise);
  - b. they have the opportunity to shape dialogue with providers when concerns are identified and
  - c. a forum to coordinate informed decision making is provided.
5. The JCAB is kept abreast of performance issues and trends via the Leicester City Council Contract Management Team. The JCAB now has access to 18 months of LLR service and demand data, which will inform the onward commissioning cycle.
6. The JCAB is also used as a forum to maintain communication between community safety commissioning leads and to plan, prepare and deliver large scale common funding bids to Central Government.

## Notable Developments

### UAVA Contract Variation

7. In light of increased demand and the overall decrease in local resources available to victims' domestic abuse services, a variation to contract has been agreed by the members of the Joint Commissioning & Assurance Board (JCAB) in conjunction with district council CEOs/lead members across the sub-region.
8. The decision followed a resource analysis of the 20 months before the contract began, which concluded that current conditions impacted heavily on the ability of the service to meet victims' needs.
9. A further increase in demand is anticipated following a policy change on pre-screening referrals from the Multi-Agency Risk Assessment Conference (MARAC) by Leicestershire Police. This change was required in line with formal guidance from Her Majesty's Inspector of Constabulary (HMIC) following local inspection. Leicestershire Police Domestic Abuse leads have advised that a further 200 MARAC referrals are expected every 6 months. To offer context, the national standard setting organisation, Safe Lives, states the safe maximum case load per Independent Domestic Violence Advocate (IDVA) should be between 80 -100 per year.
10. Additional Partner contributions agreed for 2017-19 are as follows:

<b>Commissioning Partner</b>	<b>Amount per annum 2017-2019</b>	<b>Agreed usage</b>
OPCC	£111,125.00	200 additional domestic violence 'High Risk' (DASH) cases per year (£27,781.18 for 4 - 50 additional face to face cases multiplied by 4)
OPCC	£16,000	8 additional survivor groups a year @ £3,261.86 each = £26,094.88
Leicestershire County Council	£16,250	
Leicester City Council	£16,864.89	
	<b>£160,239.89</b>	

11. To ensure the implementation of funds is effective, and benefits are seen as swiftly as possible, the JCAB have agreed an additional layer of scrutiny via the monthly Improvement Board. This will run alongside the quarterly JCAB meetings, which oversee the wider contract.
12. Although additional funds provided via the contract variation will have a reduced impact due to the increased flow of referrals from Leicestershire Police, it is anticipated the funds will enable UAVA to return the response time to 48 hours (in line with national guidance).

13. In recognition of growing cost and a limited public purse, JCAB has begun preparations to review and recommission local services with revised services planned to launch in April 2019. Despite difficulties, JCAB officers agree that the advent of the UAVA consortia has been a positive development for the sub region. This has resulted in strong, collaborative arrangements, limiting duplication and promoting a strong victim focus.

#### UAVA 360 degree review

14. JCAB officers have worked together for the last 18 months to navigate and address issues presented by the UAVA Contract. One of the tools employed has been a “360 degree” review, which enables service users, staff and stakeholders to describe their experience of the UAVA service and share comments and suggestions to shape future delivery.
15. Results from the survey indicate that 65% of stakeholders are satisfied with the service their service users have received. However, comments received suggest that issues have arisen due to concerns about unsatisfactory standards of communication. Demand may be affecting the flow of information across agencies which make up the consortia. In summary, whilst UAVA is delivering quality support, stakeholders and service users have experienced frustrating delays in accessing the service and with communication.
16. The results from this survey will be fed back to the services providers and will help shape any services LLR partners may commission in the future.

#### UAVA Improvement Board

17. The Improvement Board will provide additional scrutiny of the performance of the UAVA contract, and support the provider to realise improvements in the key areas of business where services are not at satisfactory levels. It will also monitor delivery of the additional capacity funded by the contract variation.
18. The Improvement Board will create, and subsequently monitor, an Improvement Plan. Feedback from County service users, as well as District and Leicestershire County Council Practitioners, has been used to shape the plan. The Domestic Abuse Reduction Coordinator has fed in comments from a variety of forums and sources to ensure representation of County concerns.
19. The monthly Improvement Board provides an opportunity for UAVA directors to meet with representatives for each of the Local Authority Commissioners and the Office of the Police and Crime Commissioner. A key aim is to improve communication between Commissioners and the Provider and, through such efforts, affect more timely and robust improvements.
20. A Leicestershire County Group has been established with representation from each District and Borough; the concerns and issues from this group are fed into JCAB and the Improvement Board by the County Council representative.

Department for Communities and Local Government (DCLG) Grant funding bid – Victims with Complex Needs

21. The JCAB remit includes maximising resources available to victims of domestic and sexual abuse across LLR.
22. JCAB representatives consulted with partners to shape and submit a shared bid to the DCLG “**Domestic Abuse Fund for refuges, specialist accommodation based support and service reform**”, which aims to extend the services available to victims of domestic abuse with complex needs.
23. Partners agreed that the focus of the partnership bid should be victims of domestic abuse who also present with mental health or substance misuse needs. This fits in closely with “Trilogy of Risk” agenda championed by Leicestershire and Rutland Safeguarding Boards as well as on a corporate basis.
24. Leicestershire County Councils’ Community Safety Team led this work. The funding bid was successful and LLR have been awarded **£300,000** for a 13 month project, due to conclude in April 2018.
25. The projects aims are:
  - i. To deliver a coordinated response for women fleeing violence and abuse who are additionally vulnerable due to complex needs, including mental health and substance misuse needs, and with no recourse to public funds. The project forms part of a wider national network of refuge resources for survivors of domestic abuse with complex needs, as well as being accessible to residents of LLR;
  - ii. To enhance partnership working between domestic abuse, mental health, substance misuse and Black Asian Minority Ethnic (BAME) No-recourse to public funds specialists, via the development of a co-located multi-disciplinary team;
  - iii. Improve resilience of local services to meet the needs of victims of domestic abuse who are at further risk due to their mental health, substance misuse or immigration status;
  - iv. To coordinate opportunities for skills/knowledge transfer between the specialisms, building a confident and informed pool of practitioners who can champion change and raise awareness within their respective organisations. This will include 1-2-1 coaching and the delivery of group training sessions;
  - v. To introduce trauma informed working principles to project partners and implement trauma informed practice into domestic abuse refuges in Leicester, Leicestershire and Rutland; and
  - vi. To capture and quantify the social and economic value offered by a model which addresses the needs of a cohort who might otherwise access many

high cost public services and interventions, e.g. police call outs, emergency department (ED) and mental health crisis beds.

#### Violence Against Women and Girls (VAWG) Grant Funding Bid –Transformation Fund

26. In February 2017, JCAB partners submitted a successful bid to the Home Office VAWG transformation fund. The bid was planned and constructed by JCAB Officers and local stakeholders, and led by the OPCC.
27. The LLR “VAWG No More” Project received **£600,000** for the period November 2017 to March 2020 (the sixth highest award nationally).
28. The LLR “VAWG No More” Project is a ‘whole system’ approach, encompassing Police, MARAC, Specialist Domestic Abuse Providers and other voluntary sector contributions. It is designed to deliver preventative approaches that contain and de-escalate risk at an earlier stage. It aims to maximise opportunities for early intervention and acknowledge additional barriers victims may experience to access support and safety, including a specific focus on BME victims of domestic abuse.
29. A deliverable of the project is to undertake needs and local profile analyses and build the first LLR VAWG strategy, to shape and co-ordinate existing provision. This is being overseen by senior strategic leads at the LLR Domestic Violence Executive, which was founded in April 2017.

#### Recommendations for the Board

30. That the Board notes the contents of the report.

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